

PARTNERING WITH CONFIDENCE



Why Partner with The First Aid Group?

The First Aid Group has an established partnering program with over ten years experience in delivering First Aid education to individuals and organisations around Australia.

With so many partnering organisations across Australia, we must be doing something right!

the
firstaid group

1300 423 477

info@thefirstaidgroup.com.au

www.thefirstaidgroup.com.au

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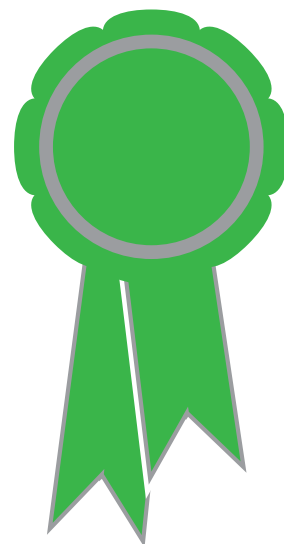
Innovative Student Management System

Over the last 5 years we have invested in one of the most sophisticated student management systems available on the Australian market. This cloud based system is accessible to partners and trainers 24 hours a day, 7 days a week to:

- ✓ Register courses and learners
- ✓ Book courses and email confirmations to clients & students
- ✓ Create USIs
- ✓ Verify USIs
- ✓ Search USIs
- ✓ Email copies of certificates direct to learners
- ✓ Send email notes to learners
- ✓ Send SMSs to learners
- ✓ Send training reminders when refresher training is due
- ✓ Make notes and follows ups for learners and prospective clients
- ✓ Communicate with The First Aid Group using course notes
- ✓ View calendar of all courses conducted

Fast Certificate Issuing

Having access to our student management system means that the time it takes to issue certificates is dramatically reduced. Generally you will have electronic copies of certificates ready to be emailed to learners within 24 hours of submitting a correctly entered course (weekdays & workload permitting). Hard copies of certificates and plastic wallet cards are then posted directly to you, ready for distribution to your clients. Worried about the extra work of writing up addresses on envelopes? Worry not ... aXcelerate has that covered!



Online Certificate Validation

One of the security features of our certificates is the online validation system. By entering in some simple information from the certificate, learners and employers can use this system to validate a certificate instantly.

Dedicated Partnering Program Manager

If you have any queries just phone Jo, the Queen of partnering administration! Jo is available Mon to Fri from 8.30 am to 3.00 pm, with our administration team able to support you outside of these hours.

Pay for Completed Learners Only

No upfront fees to purchase training resources. That's right! Only pay for students you have delivered training to. Once your course has been processed you will receive an invoice with 14 day payment terms. This is a great benefit when managing your cash flow. Payments can be made by EFT or credit card.



Online Resource Centre

Access training and assessment resources quickly and easily via our online resource centre. Have you ever arrived at a course without enough questions papers? No problem ... login and print some more, then and there! Submit professional development evidence using the online form, order workbooks and other supplies.

Professional Development – We love to learn!

At The First Aid Group we are dedicated to ensuring that all our trainers and partnering organisations have access to professional development activities. We run yearly events along with multiple webinars throughout the year.

Partnering organisations also receive an individual membership with the National Institute of First Aid Trainers (NIFAT) where they can continue their professional development, gain up-to-date industry information and the National First Aid Trainers Conference www.nifat.com.au



Scope of Registration

Currently we have the following units available for partnering organisations to deliver under a partnering agreement with The First Aid Group.

HLTAID001	HLTAID002
HLTAID003	HLTAID004
HLTAID005	HLTAID006
HLTAID007	HLTAID008
UETDRRRF06B	HLTSS00027
22282VIC	22300VIC

Competitive Pricing

We understand that your bottom line is important. That is why our pricing has been structured to ensure we provide you with the best possible service at the best possible price. Remember, you only want to pay for the learners you have trained.

Feedback from Current Partners

The training and assessment services at The First Aid Group are well researched and put together in a manner that is easy to follow and deliver. This makes the training very easy for students to understand. The best part of partnering is the feeling of absolute confidence that every angle of the partnership is managed professionally. The worst part is that we took so long to find them and sign up! I hope our partnering agreement continues for all involved!

L Richter, LYR Training

Having been a trainer for 10 years, my recent switch to The First Aid Group as the lead RTO, has been an absolute seamless transition.

The team have provided the highest level of professionalism and efficiency. Support is usually instant, as are answers to questions. They have proven themselves as proficient and approachable. Their attitude is always warm and they are solution orientated.

I highly recommend and wish I had discovered The First Aid Group sooner.

S Kerr, Assurance Training & Sales

I can't express how pleased I am to be partnered with The First Aid Group. I have been delivering first aid education for many years and am so impressed with the quality of the services The First Aid Group provide.

The First Aid Group has it all, from great training tools to engaging professional development activities and industry information. The student management system has been fantastic and the fast turnaround time of certificates is a great benefit for students.

I look forward to a continued relationship with Andy and the team at The First Aid Group.

J Wadham, First Aid 4U



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Message from the Director

We've been there & done that! That's right; The First Aid Group was once a training partner. So, we understand the needs of training partners and have designed our partnership program with your needs at the forefront. Isn't that what every first aid co-provider is looking for?

Our motto, 'Partnering with Confidence' is as true today as it was when we signed up our first training partner Lyn almost nine years ago, who we're pleased to say continues to partner with us to this day. Starting and managing a first aid training business can be daunting, made no easier by what is fast becoming a cut throat industry. Finding a quality Registered Training Organisation (RTO) to partner with is one additional stress you can do without.

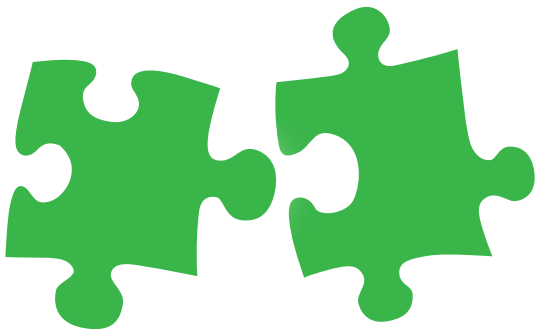
Our track record and reputation speaks for itself. With many training partners delivering training across Australia, you can be assured that you are in good hands.

Questions? Don't be a stranger! Contact us today to discuss partnering with The First Aid Group.

Andy Panes
Director



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